

SAPSANA RETURN FORM

Please, fill in the details carefully and attach the paper in return (include this completed form along with the products and your original invoice). If there is no information, we will have difficulties in handling your return.

Your order number _____

Today's date: _____ Name of the person who purchased the item/s: _____

Email address: _____ Phone number: _____

Product Code	Qty	Reason (return identifier)	Exchange to code (if identifier 1)

Additional information: _____

Return reason identifiers (please, indicate your return reason in the table above):

1. Exchange (fill in the code of the product you want instead)
2. Wrong item ordered
3. Ordered more than one item
4. Arrived damaged (describe under "Additional information")
5. Wrong size
6. Not satisfied with the quality
7. Did not arrive in time
8. Compliant (describe under "Additional information")
9. The product does not match expectations

Instructions:

<https://sapsana.com/exchange-and-return/>

- **Post the parcel to the address indicated in your packing slip.**
- **After you have sent the parcel, please inform us of that by sending tracking information to help@sapsana.com.**